

Quality Policy Statement

The Arville Group is committed to delivering high-quality products and services that consistently meet or exceed customer expectations. We will achieve this by operating an effective Quality Management System (QMS) that supports continual improvement, compliance with ISO 9001 (where applicable), and alignment with our strategic objectives. Provide our customers with products and services that meet all applicable technical, legal and regulatory requirements.

- Understand and meet the requirements of our customers and stakeholders.
- Comply with all relevant statutory and regulatory requirements.
- Ensure that risks and opportunities affecting quality are identified and managed.
- Provide training and development to enable employees to contribute effectively to quality performance.
- Monitor and measure performance against clear quality objectives.
- Promote a culture of continuous improvement throughout the organisation.

Responsibility

- The Board of Directors has the ultimate accountability for quality performance.
- Managers and Supervisors are responsible for implementing QMS requirements, monitoring compliance, and ensuring effective communication within their teams.
- Employees are expected to follow procedures, take responsibility for the quality of their work, and raise issues promptly.
- Quality Assurance Function provides oversight, audits, and guidance to ensure the QMS remains effective and continually improves.

This policy will be reviewed annually by the Management Team to ensure its ongoing suitability, adequacy, and effectiveness in achieving our quality objectives.

Signed:



Steve Gill, CEO

Date: 20/2/2026